IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/876,788 Filed: June 6, 2001 Inventors: Linyard, et al.		****	Examiner: Group/Art Unit: Atty. Dkt. No:	Lee, Philip C. 2452 6067-16203
Title:	Method and System for Providing Electronic User Assistance	******		

RESPONSE TO OFFICE ACTION OF MARCH 13, 2009

Mail Stop Amendment

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

This paper is submitted in response to the Office Action of March 13, 2009, to further highlight why the application is in condition for allowance.

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Please amend the case as listed below.